

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

MONDAY, THE 16th DAY OF MAY 2022

CONSUMER CASE No.60/2022

Pareetha Beevi,
Pillaiyar Koil Street,
Nallambal
Karaikal.

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Complainants

Vs.

1.The Executive Engineer,
Electricity Department,
Karaikal.

2.The Assistant Engineer-Rural,
Electricity Department,
Karaikal.

3. The Junior Engineer - Ambagarathur,
Electricity Department,
Karaikal.

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Respondents

This case in C.C. No.60/2022 came up before this Forum for final hearing on 13/05/2022. After hearing both sides and having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint was received from Pareetha Beevi, Nallambal, Karaikal during the camp sitting of this forum for public interaction programme in Karaikal on 20/04/2022. In the complaint, the Complainant stated that she had given an application for new agricultural service connection one year back. Till date supply was not extended. Hence requested to give necessary directions to the Department to extend new agricultural service connection. Hence the complaint.
2. The Complaint was registered as consumer case No.60/2022 and the copy of the complaint was handed over to the Respondents to furnish reply by 02/05/2022. The reply was received from the Respondents on 05/05/2022. On receipt of reply from the Respondents, the copy of the same was sent to the complainant and hearing was posted on 13/05/2022.
3. In the Affidavit dated 02/05/2022, The Assistant Engineer, Rural / Respondent No.2 on behalf of the Respondents No.1 and 3, stated that necessary LT estimate has been sanctioned and the works entrusted on Labour contract. Line extension works completed on 29/04/2022 and the service connection will be effected, after completion of wiring by the applicant.
4. Hearing was held on 13/05/2022 at Karaikal. The hearing was attended by both Complainant and Respondents. During the camp hearing, the Assistant Engineer, Rural stated that the new service connection was effected, on 05/05/2022 after completion of wiring work by the applicant. The Complainant also expressed satisfaction on getting new Agricultural service connection and given a letter in writing to the effect. The Respondent was also advised that in future, that whenever there is further development between the date of filing first Affidavit and hearing, additional affidavit be filed intimating the facts.

ORDER

- i. Since the service connection had been effected, the complaint is treated as closed.

Dated at Puducherry on this the 16th day of May, 2022

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

(A.S. JITENDRA RAO)
LICENSEE MEMBER

(T. GOPALAKRISHNAN)
CHAIRMAN