

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

FRIDAY, THE 3RD DAY OF JUNE 2022

CONSUMER CASE No.66/2022

V. Anand & Muraleedharan Valavil,
Veliya Veetil (HO),
Valavil,
Mahe-673310.

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Complainant

Vs.

- 1) The Executive Engineer SPM & Buildings,
Electricity Department,
Puducherry
- 2) The Assistant Engineer – O&M,
Electricity Department,
Mahe.
- 3) The Junior Engineer-O&M,
Electricity Department,
Mahe.

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Respondents

This case in C.C. No.66/2022 came up before this Forum for final hearing on 30/05/2022. After hearing both sides and having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint was received from V. Anand & Muraleedharan Valavil, during the public interaction programme of this Forum held at Mahe on 29/04/2022. In the complaint, the Complainant had stated that three nos. of poles near Sree Kurumba Bhagavathy Temple to Light House, Valavil, Mahe which are damaged and will fall down at any time. The numbers of the posts are 1. BHB53; 2. BHB 56; 3. BHB57. The residents of this area are fishermen and they have to go for fishing day and night through this way, are always afraid to pass this way. They have made a complaint to the Electricity Department, Mahe several times. No action was taken till date. The Complainants requested to take necessary action to replace the posts. Hence, the Complaint.

2. The complaint was registered as C.C. No.66/2022 on 29/04/2022 and copy of the Complaint handed over to the Assistant Engineer, Mahe and others to furnish reply by 10/05/2022. Reply from the Assistant Engineer, Mahe / Respondent No.2 was received on 11/05/2022 and a copy of the same was communicated to the Complainant. The case was posted for hearing on 30/05/2022.

3. In the Affidavit dated 06/05/2022, the Assistant Engineer-Mahe / Respondent No.2 on behalf of Respondent 1 and 3 had stated that, action is being taken to replace the deteriorated poles and will be completed within a month.

4. Hearing was held on 30/05/2022 at Puducherry through video conferencing. Both the Complainant and Respondent were present. During the hearing the Respondents assured that the 3 nos. of damaged poles will be replaced by 31/07/2022.

ORDER

i. As committed above, the Respondents are directed to replace 3 nos. of damaged poles on or before 31/07/2022 and a compliance report be sent to this Forum within 7 days after completion of the work.

ii. Thus, the complaint is allowed.

iii. Non-compliance with the directions of Forum by the Licensee shall attract remedial action under Sections 142 and 146, of the Electricity Act 2003.

Dated at Puducherry on this the 3rd day of June, 2022

Sd/-

Sd/-

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

(A.S. JITENDRA RAO)
LICENSEE MEMBER

(T. GOPALAKRISHNAN)
CHAIRMAN