

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

MONDAY, THE 13th DAY OF JUNE 2022

CONSUMER CASE No.77/2022

V.P. Rasiya,
Valiya Puthalath House,
Palloor P.O.
Mahe-670672.

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Complainant

Vs.

- 1) The Executive Engineer SPM & Buildings,
Electricity Department,
Puducherry
- 2) The Assistant Engineer – O&M,
Electricity Department,
Mahe.
- 3) The Junior Engineer-Palloor
Electricity Department,
Mahe.

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Respondents

This case in C.C. No.77/2022 came up before this Forum for final hearing on 01/06/2022. After having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint was received from V.P. Rasiya, during the public interaction programme of this Forum held at Palloor Section, Mahe on 30/04/2022. In the complaint, the Complainant had stated that he had given written complaint in the year 2020. But no action was taken by the Department so far and enclosed a copy of the petition. In the petition given in 2020 the Complainant stated that electrical Pole No.PE 301 in complete deteriorated condition and may fall at any time. The pole has been tied up with a rope to the nearby Transformer. The Complainant prayed this Forum for replacement of pole. Hence, the Complaint.

2. The complaint was registered as C.C. No.77/2022 on 30/04/2022 and copy of the Complaint handed over to the Assistant Engineer, Mahe and others to furnish reply by 10/05/2022. Reply from the Assistant Engineer, Mahe / Respondent No.2 was received on 11/05/2022 and a copy of the same was communicated to the Complainant. The case was posted for hearing on 01/06/2022.

3. In the Affidavit dated 07/05/2022, the Assistant Engineer-Mahe / Respondent No.2 on behalf of Respondent 1 and 3 had stated that, the old deteriorated pole to be replaced shortly

4. Hearing was held on 01/06/2022 at Puducherry through video conferencing. The Complainant was absent. The Assistant Engineer, Mahe informed that the pole has been replaced on 10/05/2022. The Forum directed the Assistant Engineer, Mahe to obtain satisfactory letter from the Complainant and file before this Forum.

ORDER

i. Since the grievances of the Complainant has been addressed the Complaint is treated as closed.

Dated at Puducherry on this the 13th day of June, 2022

Sd/-

Sd/-

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

(A.S. JITENDRA RAO)
LICENSEE MEMBER

(T. GOPALAKRISHNAN)
CHAIRMAN