

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

TUESDAY, THE 30TH DAY OF NOVEMBER 2021

CONSUMER CASE No.82/2021

M. Amudha
W/o T. Muthukrishnan,
Plot No.5,6,7, Allikulathu Street,
T.R. Pattinam,
Karaikal - 609 602.

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Complainant

Vs.

- 1) The Executive Engineer,
Electricity Department,
Karaikal.
- 2) The Assistant Engineer –Town-I,
Electricity Department,
Karaikal.
- 3) The Junior Engineer – T.R. Pattinam,
Electricity Department,
Karaikal.

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Respondents

This case in C.C. No.82/2021 came up before this Forum for final hearing on 17/11/2021. After hearing both sides and having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint was received from M. Amudha W/o T. Muthukrishnan during the CGRF camp hearing held on 21/10/2021 at Karaikal. In the complaint, the Complainant had informed that they have given representation to the Department on 24/08/2020 and on 11/10/2021 for shifting of electrical pole, existing in the road. But so far no action has been taken. Because of the pole, she is not able to move the construction materials to the site for which she has obtained approval from the Karaikal Planning Authority for construction of house. Also the Complainant had alleged that there is one stadium in the lay out which operates in the night and there is possibility of people hitting the pole and getting injured. Further, there is a gas godown nearby and vehicles carrying cylinder may also hit the pole. The Complainant had further alleged that a resident at Plot No.2 was not able to take her sick mother to hospital, the Ambulance has refused to come inside the lay out due to the hindrance of electrical pole. Hence, requested for orders for shifting of pole. Hence, the Complaint.

2. The complaint has been registered as C.C. No.82/2021 on 21/10/2021 and the copy of the complaint was handed over to the Executive Engineer, Karaikal and others to furnish reply by 02.11.2021. Reply from the Respondents was received on 03/11/2021.

3. In the Affidavit dated 29/10/2021, the Assistant Engineer, Town-I / Respondent No.2 had stated that, the Complainant has sought for shifting of one electric post in the entrance of Allikulam street, T.R. Pattinam. The said post is a HT / LT pole in the 11 KV Karaikal-TR Pattinam Town feeder emanating from 110/11 KV PPCL SS in TR Pattinam and it is viable to be shifted by only two feet to the inner side of the road, as per field condition. Further, to execute the above works, power supply will have to be interrupted to about 10 Distribution transformers and back feeding will have to be arranged for part of the loads from another 11 KV feeder. Owing to the festival season and prevailing monsoons, it is proposed to take up the

works a little later observing standard Department procedure. The work will be programmed and completed within one month.

4. The case was posted for hearing on 17/11/2021 at Karaikal. During the hearing the Complainant had stated that shifting of pole by 2 feet is not sufficient and needs to be shifted by 6 feet. This Forum informed the Complainant that the Department can shift the pole according to the site conditions considering safe clearance from the existing structure.

ORDER

i. As agreed to, the Department should complete the shifting of pole considering the safe clearance from the existing structure within 30 days from the date of Order and submit a compliance report to this Forum.

ii. Thus the Complaint is allowed.

iii. The Complainant is at liberty to prefer an appeal against this Order before the Ombudsman, Joint Electricity Regulatory Commission for the state of Goa and Union Territories, 3rd Floor, Plot No. 55-56, Pathkind Lab Building, Service Lane, Udyog Vihar, Phase IV, Sector -18 Gurugram, Haryana-122015 within 30 days from the date of this Order under intimation to this Forum and the Respondents.

iv. Non-compliance with the directions of Forum by the Licensee shall attract remedial action under Sections 142 and 146, of the Electricity Act 2003.

Dated at Puducherry on this the 30th day of November, 2021

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(A.S. JITENDRA RAO)
LICENSEE MEMBER

Sd/-

(T. GOPALAKRISHNAN)
CHAIRMAN