

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

TUESDAY, THE 28TH DAY OF JUNE 2022

CONSUMER CASE No.86/2022

M. Vijaya,
No.12/13, Kalki Nagar,
Mutharaiyarpalayam,
Puducherry 605009.

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Complainant

Vs.

- 1) The Executive Engineer, Rural-North,
Electricity Department,
Puducherry
- 2) The Assistant Engineer – Kurumbapet,O&M,
Electricity Department,
Puducherry.
- 3) The Junior Engineer- Mutharaiyarpalayam,
Electricity Department,
Puducherry.

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Respondents

This case in C.C. No.86/2022 came up before this Forum for final hearing on 23/06/2022. After having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint was received from M. Vijaya, during the public interaction programme of this Forum held at Mutharaiyarpalayam on 24/05/2022. In the

complaint, the Complainant had stated that she is residing in the above mentioned address for the past 15 years. The electricity lines are passing through the first floor of her house which is endangering to their lives. Therefore, she has prayed for shifting of the lines. Hence, the Complaint.

2. The complaint was registered as C.C. No.86/2022 on 24/05/2022 and copy of the complaint was handed over to the Executive Engineer, Rural (North) and others to furnish reply by 03/06/2022. Reply received from the Respondents on 13/06/2022 and a copy of the same was communicated to the Complainant. The case was posted for hearing on 23/06/2022.

3. In the Affidavit dated 10/06/2022, the Assistant Engineer, Kurumbapet/ Respondent No.2 filed on behalf of Respondent No.1 and 3 had stated that, the site was inspected and observed that LT lines are passing along the road of the Complainant has adequate horizontal clearance from other building but there is no adequate clearance from the portico of the Complainant which has been extended 3 feet from their boundary of the building. However, a side arm support has been provided on the pole and adequate clearance has been mentioned for the portico, thereby the Complaint has been resolved.

4. Hearing was held on 23/06/2022. The Complainant was absent. The Respondent No.2 submitted that side arm support have been provided and thereby resolved the grievances.

ORDER

i. Since the grievances of the complainant has been attended to, the Complaint is treated as closed.

Dated at Puducherry on this the 28th day of June, 2022.

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(A.S. JITENDRA RAO)
LICENSEE MEMBER

Sd/-

(T. GOPALAKRISHNAN)
CHAIRMAN