

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
(Under the Electricity Act, 2003)
PUDUCHERRY

PRESENT:

THIRU T. GOPALAKRISHNAN, B.E.,
CHAIRMAN

THIRU A.S. JITENDRA RAO, B. Tech., M.B.A.,
LICENSEE MEMBER

THIRU R. KRISHNAMURTHY, B.Com., LLB., PGDFL.,
JERC NOMINATED MEMBER

TUESDAY, THE 28TH DAY OF JUNE 2022

CONSUMER CASE No.88/2022

P.Velmurugan,
No.22, Kamarajar Street,
Cheran Nagar,
Mutharaiyarpalayam,
Puducherry 605009.

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Complainant

Vs.

- 1) The Executive Engineer, Rural-North,
Electricity Department,
Puducherry
- 2) The Assistant Engineer – Kurumbapet,O&M,
Electricity Department,
Puducherry.
- 3) The Junior Engineer- Mutharaiyarpalayam,
Electricity Department,
Puducherry.

....

Respondents

This case in C.C. No.88/2022 came up before this Forum for final hearing on 23/06/2022. After hearing both sides and having stood over till this date for consideration this Forum has delivered the following:

The case of the Complainant is as follows:

1. A Complaint was received from P. Velmurugan during the public interaction programme of this Forum held at Mutharaiyarpalayam on 24/05/2022. In the

complaint, the Complainant had stated that LT lines are low hanging near his house which is dangerous. Hence requested to shift the line away from the house. The Complainant requested this Forum for issue of necessary Orders to the Respondents for raising the level of line taking remedial action. Hence, the Complaint.

2. The complaint was registered as C.C. No.88/2022 on 24/05/2022 and copy of the complaint was handed over to the Executive Engineer, Rural (North) and others to furnish reply by 03/06/2022. Reply received from the Respondents on 13/06/2022 and a copy of the same was communicated to the Complainant. The case was posted for hearing on 23/06/2022.

3. In the Affidavit dated 10/06/2022, the Assistant Engineer, Kurumbapet/ Respondent No.2 filed on behalf of Respondent No.1 and 3 had stated that, the site was inspected and noticed that the existing LT lines along the Complainant's residence are low lying. The low lying lines were restrained on 26/05/2022 and the complaint has been resolved.

4. Hearing was held on 23/06/2022. Both the Complainant and Respondents were present. During the hearing the Complainant stated that the lines have been raised and is satisfied with the work carried out. The Complainant was advised to give a letter to the Department for satisfactory completion of the work. The Respondents stated that two span of wire are restrained and stay blocks re-erected at the end of LT lines. The problem has been resolved.

ORDER

i. Since the grievances of the Complainant has been attended, the complaint is treated as closed.

Dated at Puducherry on this the 28th day of June, 2022.

Sd/-

(R. KRISHNAMURTHY)
JERC NOMINATED MEMBER

Sd/-

(A.S. JITENDRA RAO)
LICENSEE MEMBER

Sd/-

(T. GOPALAKRISHNAN)
CHAIRMAN