

FORM – '3'

FORM OF SUPPLY OF INFORMATION TO THE APPLICANT
UNDER THE RIGHT TO INFORMATION ACT, 2005

No. 203 /ED/EE-GEN/Comp/F.RTI/2025-2026

Dt. 21.05.2025.

From

The Executive Engineer – General-Cum-
Public Information Officer,
Electricity Department,
Puducherry.

To

Mr. Ashok Ramanujam,
No.6, 1st Cross Street,
Perumalpuram, Villianur,
Puducherry 605110.

Sir,

Sub : Electricity Department, Puducherry – EE-General – Computer Centre
– Application seeking information under “Right to Information Act
2005” – Reply Furnished - Reg.

Ref : Your RTI application No. EDU/TP-R/E/25/00007 and 00008 dt.
22/04/2025

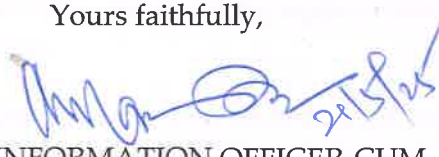
With reference to your RTI application dated 22/04/2025 addressed to the Executive Engineer-General cum PIO, the information is furnished in the Annexure.

2. As per section 19 of Right to Information Act 2005, you may file an appeal in respect of the information furnished herein to the Superintending Engineer-cum-HoD who is the First Appellate Authority of this Circle within 30 days of the issue of this order. The address of the First Appellate Authority of this Circle is furnished below:-

Thiru. RAJESH SANYAL,

First Appellate Authority-cum-Superintending Engineer-cum-HoD,
No.137, Nethaji Subbasha Chandra Bose Salai,
Puducherry – 605 001. Ph.no.0413-2334277

Yours faithfully,


PUBLIC INFORMATION OFFICER-CUM-
EXECUTIVE ENGINEER-GENERAL

Encl: As above

Copy to:-

The Assistant Executive Engineer – P&M , Electricity Department, Puducherry.

Copy submitted to:-

The Superintending Engineer – cum – HoD, Electricity Department, Puducherry.

ANNEXURE

The reply to the queries is detailed below:

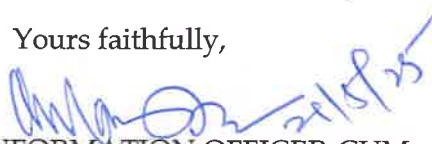
EDU/TP/R/E/25/00007

- i) The application P/O/2025-26/01763 applied through pedservices portal for load enhancement could not be downloaded by the consumer due to technical issue. At the time of attachment of required documents, due to some network glitch the attachment did not get uploaded to the server and hence the application in full could not be downloaded by the consumer. Hence a HTTP 503 error was shown.
- ii) Access log for downloading is not available.
- iii) There is no IP restriction or network restrictions for the site.
- iv) The details are provided at the bottom of the website.
- v) No approved agents or intermediaries are authorized to assist in online application, as the application process developed is in user friendly mode.
- vi) A public notice was published in the news papers to submit the applications through online mode and manual mode had been withdrawn by the department.

EDU/TP/R/E/25/00008

- i) The application P/O/2025-26/01763 applied through pedservices portal for load enhancement could not be downloaded by the consumer due to technical issue. At the time of attachment of required documents, due to some network glitch the attachment did not get uploaded to the server and hence the application in full could not be downloaded by the consumer. Hence a HTTP 503 error was shown.
- ii) There is no IP restriction or network restrictions for the site.
- iii) No authorized service centres, agents or intermediaries, are officially recognized or permitted by PED to facilitate online service applications on behalf of consumer.
- iv) Does not arise.
- v) The details are provided at the bottom of the website
- vi) The general public can approach the Common Service Centres for assistance.
- vii) The Department has introduced the online application process for ease of consumers and as well as the department to keep track of the application status using the unique code given to each application. Both the department and consumer can monitor the status of the application through online itself. To verify the authenticity of the application the online application is need to be submitted in physical form also.
- viii) Submission of application for specific service from the Department is different from payment of current consumption charges.

7/9
Yours faithfully,


PUBLIC INFORMATION OFFICER-CUM-
EXECUTIVE ENGINEER-GENERAL