

In the following month, the Electricity Department did not take the meter reading and did not issue the bill. I informed the EE Karaikal Office via WhatsApp on 06 Oct 2025 at +91 94890 80350 about the

non taking of reading and non issue of bill. On the same day, two staff members visited my house, took the reading, and told me that I could make the payment on 07 Oct 2025.

When I tried to pay online the next day, the system showed No Dues or a similar message, and I could not make the payment. I tried for several days, but the system continued to show the same message, so I was unable to pay.

Today 18 November 2025, Mr Bala Selvam came, took the reading, and issued the bill. I was shocked to see arrears and penalty added.

I request you to kindly inform me the detailed breakup of the arrears and penalty. If the arrears and penalty were wrongly added due to non issue of the bill by the Department, I request that the amount collected may please be refunded or adjusted in the next bill.

I also submit with respect that my father in law retired as Superintending Engineer, and the Nedungadu Sub Station was constructed during his service as Superintending Engineer at Thanjavur. I have never failed to pay my Electricity Bills.

Thanking you,

for Angeline Noel
Noel Thomas