



[A4/5/switcher/switch/nexus/custom/newsite?destination=node/3712/done%3Fsid%3D195%26token%3D052d519ffbbb89e58fdffaa08a834bf9\).](#)

[A switcher/switch/nexus/custom/newstyle?destination=node/3712/done%3Fsid%3D195%26token%3D052d519ffbbb89e58fdffaa08a834bf9\).](#)

<https://www.cisco.com/c/en/us/td/docs/switches/switcher/switch/nexus/custom/g?destination=node/3712/done%3Fsid%3D195%26token%3D052d519ffbbb89e58fdffaa08a834bf9>

Text Resize A- A A+ தமிழ் (<https://electricity.py.gov.in/tamil-language>).

Electricity Department
Government of Puducherry (India)

மின் துறை
புதுச்சேரி அரசு (இந்தியா)



**Fuse off call
Toll Free
1800 425 1912**

(L).

[Home \(/node\)](#) » [CGRF](#) » [CGRF Complaint Registration \(/cgrf-complaint-registration\)](#) » CGRF Complaint Registration

CGRF Complaint Registration

Start

Preview

Complete

Your complaint has been submitted to the Chairman, Consumer Grievance Redressal Forum, Puducherry

Web Case No: 96
Consumer No: 01-02-01-0034
Consumer Name: PRATAP PIERRE GERARD DE CONDAPPA
Region: PUDUCHERRY
Address: NO. 38 DUMAS STREET, WHITE TOWN
Mobile No.: 9500714520
E-mail ID: ukxgerard@gmail.com (mailto:ukxgerard@gmail.com)

Grievance:

To: Assistant Executive Engineer-Town (1),
Electricity Department
Pondicherry-1

From::Pratap de Condappa,
s/o Stanislaus Thambu de Condappa,
No. 38 Dumas Street,
Pondicherry-1
9500714520

UNDERGROUND CABLE FAULT AT LINE NO 01-02-01-0034 LOCATED AT NO. 38 DUMAS STREET, PONDICHERRY-1, WHITE TOWN.

Dear Sir,

I am the owner of the property located at No. 38 Dumas Street, Pondicherry-1 and the said line stands in my name.

With regards to the above mentioned line there is a fault with an underground cable and it seems to have been damaged/broken.

The fault began on the evening of 28th December, 2025 and the next morning (29th) a gentleman from EB Dept. Venkata Nagar, Pondicherry came to examine the said smart meter stating there was a possible fault. It seemed the meter was functioning well and he left.

Thereafter same afternoon another gentlemen from EB Dept Main office, one Mr. Selvakumar (97896 67055) came to my premises to check the line and he advised there is an underground fault and to seek help from a private electrician to take a temporary connection.

Both Mr. Selvakumar and the young man from Venkatanagar were not called by me and I do not know how they came without any complaint from myself?

Thereafter, I called a private electrician to come to the premises and Mr.Dilip (private electrician) made a temporary connection with respect to a portion of the property. Mr. Dilip also advised me there was an underground cable fault and to contact the EB dept.

Hence, I request EB dept. To help me rectify the problem with respect to the above mentioned connection.

Thanking you,

Pratap Pierre Gerard de Condappa
9500714520

Document:

<https://electricity.py.gov.in/node/3712/submission/195> (<https://electricity.py.gov.in/node/3712/submission/195>)

[Go back to the form \(/cgrf-complaint-registration\)](#)

[Back To Previous Page \(https://electricity.py.gov.in/\)](#) | Page last updated date: 05-01-2026

What's New

[Repatriation of Thiru.L.Veeraselvam,
Tester on Service Placement at
Korkadu SS - Order. \(/repatriation-
thirulveeraselvam-tester-service-
placement-korkadu-ss-order\)](#)
22/12/2025

[More+ \(/notice-board\)](#)