

No. 7786/ED/EE-URBAN/JE/F-CGRF/25-26

Government of Puducherry

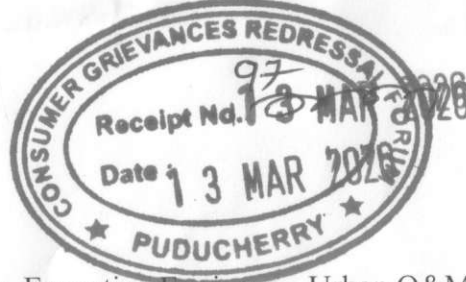
Electricity Department

-oOo-

Puducherry, dt. 10-03-2026.

To:

Tmt. R. Periyamayaguy,
No. 141, Yanam Vengadachalam Pillai Street,
Puducherry
Mobile: 9443071278



Sir,

Sub: Electricity Department, Puducherry- Executive Engineer – Urban O&M –
Division- Complaint received regarding damage caused to house entrance
path by EB workers – Reply furnished - Reg.

Ref: CGRF Complaint Registration : #198 dt. 05-02-2026

With reference to your complaint received by this department through CGRF online
Portal, regarding frequent damage caused to house entrance path by EB workers,

2. It is informed that the work carried out by the Electricity Department staff was related
to providing service connection to the nearby premises which is a part of essential public
service. During the execution of the work, some disturbance to the entrance path may have
occured due to necessary excavation activities.

3. After the fault was rectified ^{& work completed,} the excavated pit was properly filled and closed by the
department staff.

4. This is for your kind information.

Yours faithfully,

Rajashree
EXECUTIVE ENGINEER – URBAN O&M

3/5

Copy to:

The Assistant Executive Engineer/ Town-I

Copy Submitted to

1. The Registrar, Consumer Grievances Redressal Forum, Anna Nagar, Puducherry.
2. The Superintending Engineer-O&M/PR- for kind information