

**Letter No: EB/PDY/SL/001**

**From:**

Manikandan,  
2A, 4Th Cross street, Samipillaithottam, Lawspet,  
Puducherry – 605008  
Handset: 8072074379

**To:**

The consumer Grievances redressal Officer,  
No:6, 17th Cross street, Anna nagar, puducherry – 605005

**Sub:** Street light issue – Regarding.

**Ref:** Online complaint ID: 30093 on [pedservices.py.gov.in/Complaints](https://pedservices.py.gov.in/Complaints)

Dear Sir/ madam,

This is to inform you that before 6 months (almost from April 2025), in our street due to non-functioning of streetlight till date 2 motor bikes were theft. Also, youngsters drinking alcohol and creating nuisance since it is dark. Also, there is one unused lighting pole near to my house. It had complained to EB toll free number 18004251912 and Lawspet Electricity JE (9489080363) several times and no action was taken. Instead, Lawspet JE replied that " there is no Streetlights in stock".

Hence, we complained to AE over the handset and the streetlight was fixed the very next day, but it was positioned 120 degree away (just opposite), so that still no light in our street.

We are regularly paying our EB bills without fail every month but struggling due to darkness in the street. there is no safety for us as well as for our belongings, due to improper positioning of streetlight. The same was communicated to Lawspet JE but no action was taken till date. instead, Lawspet JE replying that "They do not have enough manpower to just turn the light"

Regarding this already made an online complaint (ID: 30093 - [pedservices.py.gov.in/Complaints](https://pedservices.py.gov.in/Complaints)) on Puducherry EB portal and still no actions. the screenshot of the complaint is attached herewith for your reference. If we have to struggle this much only for "one streetlight" where is the quality of the service provided by Puducherry EB?

Hence, I kindly requesting your high self to do the needful at the earliest to position the streetlight properly or to fix new light in the unused pole near my house so that proper lighting is available in our street to ensure our safety.

Thanking You,

Yours faithfully,



Manikandan

Electricity Department  
Government of Puducherry(India)

மின்துறை  
புதுச்சேரி அரசு (இந்தியா)



மின்துறை சேவைகள்  
Electricity Department Services



Manikandan **CONSUMER**  
18-12-2025 10:53:25

Log off

Add ConsumerServices +Pay BillsDownload BillOnline Payment HistoryRevert TransactionMore +

Search Complaint

Complaint Id

30093

Search

Registered Complaint

| ID    | Date                   | Issue          | Explanation                                                                                                                                  | Response                       | Status    |
|-------|------------------------|----------------|----------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------|-----------|
| 30093 | 26-06-2025<br>12:52:40 | Other<br>Issue | 4th cross street Samipillai Thottam Street light issue 2 bikes theft till date Lawspet JE not responding following up for more than 3 months | Response Will be Added<br>Soon | Initiated |

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மெசேஜஸ் இல் "Eb lawspet"

18/9/25

Eb Lawspet

Dear sir, is there any update on the street light positioning as previously? Still no one has attended the issue sir.

Eb Lawspet

14/6/25

Dear sir, as per our previous calls, still no one attended to position the street light. As you confirmed no one attended till date. Please do the needful at the earliest.

Eb Lawspet

26/4/25

Dera sir, i am Manikandan from 4 th cross street, Sami Pillai Thottan, Lawspet -605008. In our street due to non availability of street light, till date 2 motorbikes are theft. Please do the needful at the earliest to fix the street light.